



www.mcdorsey.com

McDorsey Training Program

Mobile Devices & Laptops Repair Training

As a Company with over 12 years experience in the After Sale Support Sector, McDorsey Service Company is uniquely positioned to train you become a professional and highly skilled Technician.

We will Train you to become independent and totally career oriented. Our in-house developed syllabus is one of the best in the market and extensively covers topics from basic understanding to advanced learning. Training is done using State-of-the-art equipment. Trainees have unique experience of attending to Real-Time transactions directly from our Customer Care Department and learn how to attend to customer expectations.

Our Training objectives is to make Trainees immediately capable of starting their own businesses through 100% practical Training Programs.

| Course Duration | Course Program Outline |
|-------------------------------------|---|
| Duration: Six (6) Weeks per Session | Basic Hardware Troubleshooting and Remedies |
| 5Days/Week(Mon-Fri). | Advance Mobile Hardware |
| 9 Hrs Daily (8:00am-5:00pm) | Mobile Software Introduction |
| | Mobile Software Related Problems / Understanding Issues |
| | Software Knowledge for World Class Software Engineers |
| | Troubleshooting - Hardware |
| | Troubleshooting - Chip Level Servicing of Components |
| | Handset Circuit Analysis and Troubleshooting |
| | How to Start Your Business |
| | **McDorsey Franchise Opportunities** |

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Our Facilities

1. State of the Art Technical Department Approved by 12 Original Equipment Manufacturers (OEMs)
2. Conference Style Training Room
3. Real Time Experience Attending To Corporate and Walk-In Customers

Why McDorsey ?

- A leading and respected Company in the Telecommunications/IT sector
- Over 12 years experience in the business
- 1st Company to offer warranty services on Mobile phones in Nigeria
- Operates SLAs (Service Level Agreements) with over 12 OEMs (Original Equipment Manufacturers)
- Technical Department with Level 0 to Level 4 competencies
- Registered/Approved Vendor to All MNOs (Mobile Network Operators)
- Operators of Technical Service Desks in Starcomms, Visafone and Etisalat outlets nationwide
- Nationwide operations
- Unparalleled support for all Successful Trainees.
- Opportunity to operate a McDorsey Franchise Outlet Anywhere Nationwide

Course Fees & Payment Method

Registration Form: N 5.000:00 Naira Only

Tuition Fee: N 55.000:00 Naira Only.

Optional: Graduate Starter Pack: N 60,000:00 Naira Only

(A Kit that contains all equipment/tools needed to start your own business)

For Enquiries/ Registration: Email: info@mcdorsey.com

Call: 0809 833 3299